

# LEGAL NOTICE AND PRIVACY POLICY

## 1. RESPONSIBLE PARTY

**Who is responsible for the processing of your data?**

Name: **VIAJES LA ALEGRANZA, S.L.U.**

Tax ID: **B35294065**

Address: **RAMBLA MEDULAR Nº99, 1º A (35500 – ARRECIFE – LAS PALMAS)**

Telephone: **928803614**

Mobile phone: **639449844**

Web page: **alegratravels.com**

Email: **anabrito@alegratravels.com**

Commercial data: **Registered in the Mercantile Register of Arrecife, Volume 34, Sheet 43, Page IL-1141**

## 2. PURPOSES

**Why do we process your personal data?**

1. In order to carry out the requested service correctly. In this sense, the data you provide when you create your account with us and when for creating your profile will be processed in order to:

1. Manage the requested service.
2. Send **VIAJES LA ALEGRANZA, S.L.U.** messages in order to inform you about improvements or news of our products and services. Remember that you can always customize this messages on the settings in your private candidate menu and in section 6 (Rights), we explain how you can ask not to receive this kind of messages.
3. Prevent abuse and fraud regarding the use of our services (for example, fraudulent activities, service refusal attacks, spam, among others).
4. Transference of data to other organisms and public authorities, as long as they are requested pursuant to laws and regulations.

## 3. DATA STORAGE PERIOD

**For how long will we store your data?**

Your data will be stored as long as our business relation lasts, unless you request their elimination, or the necessary time for complying with legal obligations.

#### **4. LEGITIMATION**

##### **Which is the legal basis for the processing of your data?**

The processing of your data is legally based on:

The execution of a contract regarding the purposes established in section 1.

The user's consent regarding the purpose established in section 2.

The legitimate interest of **VIAJES LA ALEGRANZA, S.L.U.** regarding the purpose established in section 3.

The compliance with the legal obligations applicable to **VIAJES LA ALEGRANZA, S.L.U.** regarding the purpose established in section 4.

#### **5. ADDRESSEES**

##### **Who is going to receive your data?**

Your personal data shall be shared with third parties in the following circumstances:

Your personal data can be accessed by those suppliers that provide their services to **VIAJES LA ALEGRANZA, S.L.U.**, such as content storage, instant messaging, notification sending, advertisement services, etc. **VIAJES LA ALEGRANZA, S.L.U.** has signed the corresponding data processing agreements with each of the suppliers that provide services for **VIAJES LA ALEGRANZA, S.L.U.** in order to guarantee that those suppliers process your data according to the current law.

Your personal data can also be transferred to the corresponding authorities if there is a legal obligation.

#### **6. RIGHTS**

##### **Which are your rights when you share your data with us and how can you exercise them?**

You have right to be confirmed whether in **VIAJES LA ALEGRANZA, S.L.U.** we are processing personal data that concern you.

Also, you have right to access your personal data, as well as to request the modification of wrong data or, request their elimination when, among other reasons, the data are no longer necessary for the purposes they were collected for.

Under certain circumstances, you can request to limit the processing of your data. In that case, we will only store them for solving claims.

Under certain circumstances and due to reasons related to your particular situations, you will be able to oppose to the processing of your data. **VIAJES LA ALEGRANZA, S.L.U.** will stop processing your data, unless there are legal or imperious reasons, or it is necessary to exercise or solve possible claims.

Besides, you can exercise your right to the portability of your rights, as well as to revoke your consent anytime, without damaging the without damaging the lawfulness of the processing based on the previous consent when they are revocation

If you want to exercise any of your rights you can contact us using the email address or through a written notification to the abovementioned postal address. Remember to include as much information as possible about your request: Name and surnames, email address that you use for the corresponding account or website.

Lastly, we inform you that you can address the Spanish Agency for Data Protection and other public organisms for any claim regarding the processing of your personal data.

## **7. COOKIE POLICY**

### **Which cookies do we use?**

In order to know the cookies, we use in this webpage / app, remember you can access our cookie policy and list and description of cookies.

## **CONDITIONS OF USE**

The general conditions in this legal notice regulate the access and use of the webpage that **VIAJES LA ALEGRANZA, S.L.U.**, initially, puts at free disposal of of internet users, without prejudice to the fact that this circumstance can change in the future.

The access to it implies the acceptance without reservations of these conditions.

The use of certain services offered on this site will be also subject to the particular conditions for each case, which shall render accepted by just using those services.

## **AUTHORIZATION**

The partial visualization, impression and download of the content in the webpage is authorized only and exclusively if all these conditions are met:

- That it is compatible with the purposes of the webpage.
- That it is carried out just for obtaining the contained information for personal and private use. It is expressly forbidden to use them for commercial or distribution purposes, public disclosure, transformation or decompilation.
- That no content related to the webpage is modified.
- That no graph, icon or image in the webpage is used, copied or distributed separately from the rest of images it is attached to.

The non-authorized use of the information in the webpage, its selling, as well as the breach of the copyright rights of **VIAJES LA ALEGRANZA, S.L.U.** will arise the legally established liabilities.

#### **OPERATION AND AVAILABILITY OF THE WEBPAGE:**

**VIAJES LA ALEGRANZA, S.L.U.** reserves the right to carry out at any time and without previous notice modifications and updates on the information in the webpage, its settings and appearance and the conditions of access.

**VIAJES LA ALEGRANZA, S.L.U.** is not liable for the safety errors which may appear or for the damages that may be caused to the user's computer system (hardware and software), or to the files or documents stored in the latter, as a consequence of:

- A virus in the user's computer used for connecting with the services and contents of the webpage
- A browser malfunctioning
- Use of non-updated versions of the latter

**VIAJES LA ALEGRANZA, S.L.U.** does not guarantee the absence of virus or other elements in the webpage that may have been introduced by third parties different from **VIAJES LA ALEGRANZA, S.L.U.** and which may cause changes in the users' physical or logical systems or in the electronic documents or files stores in their systems. Consequently, **VIAJES LA ALEGRANZA, S.L.U.** will never be liable of any damages which may arise from viruses or other elements which may cause changes in the the users' physical or logical systems or in their electronic documents or files.

Besides, **VIAJES LA ALEGRANZA, S.L.U.** uses several protective measures in their webpage against cyber-attacks from third parties. However, **VIAJES LA ALEGRANZA, S.L.U.** does not guarantee that non-authorized third parties may have access to the how the user uses the webpage or to the conditions, characteristics, circumstances of this use. Consequently, **VIAJES LA ALEGRANZA, S.L.U.** will never be responsible for the damages which may arise from that non-authorized access.

**VIAJES LA ALEGRANZA, S.L.U.** does not guarantee the inexistence of interruptions or errors in the access to the webpage or to its content, or that this is updated. **VIAJES LA ALEGRANZA, S.L.U.** will carry out, as long as there are reasons that make it impossible or hard to perform, and as long as they are aware of the errors, connection problems of lack of updated content, every task for solving the errors, re-establish communication and update the content.

**VIAJES LA ALEGRANZA, S.L.U.** reserves the right to interrupt the access to its webpage or to any of its content anytime and without previous notice.

#### **CONTENT AND QUALITY OF SERVICE**

**VIAJES LA ALEGRANZA, S.L.U.** is not liable for the content linked to its webpage, as long as they are not part of it, nor guarantees the absence of viruses or other elements which may cause changes in your computer system (hardware and software), in the user's documents or files, excluding any liability for the damages of any kind caused to the user for that reason.

In case any user, client or third party considers that the content or the services provided by the linked pages are illegal or damage the user, client or third party's goods or rights subject to compensation and, particularly, consist of:

- Activities or content subject to be considered illegal according to the Spanish law.
- Activities or content that violate copyright.
- Activities or content which may endanger public order, criminal investigations, public safety and national defence.
- Activities or content which may endanger the protection of public health, the respect towards people dignity and the non-discrimination principle, and the protection of health and children.

They can inform **VIAJES LA ALEGRANZA, S.L.** However, the reception of that notification does not mean awareness for the purpose of the liabilities included in article 17 of LSSICE.

**VIAJES LA ALEGRANZA, S.L.U.** is not liable for the lack of usefulness or suitability for a specific use of this website. They are not liable for the damages which may be suffered by the User due to errors or omissions in the content of this webpage. They agree to verify and monitor periodically their content and information.

#### **USE OF THE WEBSITE**

**VIAJES LA ALEGRANZA, S.L.U.** shall not be liable in any case for the use of the webpage or its content, nor for the damages which may arise from it.

#### **LINKS TO OTHER WEBPAGES**

Any third link to the webpage must be done to its main page. "Deep links", "framing" and any other exploitation of the webpage by non-authorized third parties is expressly forbidden.

Through this webpage, the User can access webs owned or managed by third parties.

Those links are merely informative, and they are not an invitation to contract products or services offered in the target webpage. The user will access the content under their own responsibility and the conditions of use that manage them. The User reckons and accepts that **VIAJES LA ALEGRANZA, S.L.U.** is not liable direct or indirectly for any damage caused by accessing those links.

In case **VIAJES LA ALEGRANZA, S.L.U.** is effectively aware that the linked information or activity is illegal, constitute a crime or may damage third parties' goods or rights subject to compensation, they will act with the necessary diligence to eliminate or make the corresponding link unusable as soon as possible.

#### **INDUSTRIAL PROPERTY**

The use of the webpage does not grant any right to the user regarding any kind of brands, commercial names, logos, designs which appear in the webpage

The articles, news, laws and public content whose intellectual rights are not owned by **VIAJES LA ALEGRANZA, S.L.U.** are published with the sole purpose of informing webpage users.

**VIAJES LA ALEGRANZA, S.L.U.** owns the source code, design, navigation structure, databases and the different software elements of the webpage, as well as the industrial and intellectual property rights regarding the contents included on it.

#### **APPLICABLE LAW AND JURISDICTION:**

**VIAJES LA ALEGRANZA, S.L.U.** reserves the right to carry out civil or criminal actions they consider necessary due to an unduly use of the webpage or due to a breach of this conditions.

The relationship between the user and the supplier shall be governed by current regulations applicable in the Spanish territory. If there is any controversy, the parts can submit their conflicts following the regulations on jurisdiction. **VIAJES LA ALEGRANZA, S.L.U.** domicile is in **ARRECIFE**, Spain.